

LISTEN. READ. UNDERSTAND.



TED  
*Relay*  
SOUTH DAKOTA

CONNECTING  
ALL OF US



## Talk on the phone with **confidence.**

A Captioned Telephone has a built-in screen to display everything said by the other person on the call in text. It's perfect for people with hearing loss.



# NOW YOU DON'T HAVE TO AVOID PHONE CALLS.

Try one and you'll wish you would've done it sooner. Here's why you're going to love your Captioned Telephone:

- CapTel phones are perfect for those who experience a hearing loss. Now you can **LISTEN** and **READ** what is being spoken.
- Works like a traditional phone; just dial the number and you will automatically be connected with the CapTel service.
- Provides a natural, interactive calling experience.



## GETTING YOUR FREE PHONE IS EASY AS



### STEP 1 APPLY

It's easy to apply. Go to [relaysd.com](http://relaysd.com) and either:

- Apply online
- Print an application

### STEP 2 GET CERTIFIED

Simply print a certification form at [relaysd.com](http://relaysd.com). Then use it to show certification of your speech or hearing diagnosis.

\*Already wearing hearing aids, cochlear implants or using ASL to communicate? No certification needed.

### STEP 3 SETUP

We'll deliver and install your new phone, then train you how to use it. When we're done, you'll be able to communicate easily and effectively right away!



**Need a FREE phone? ASK TED.** TED is the Telecommunication Equipment Distribution program in South Dakota that puts phones into the hands of those with hearing loss or speech disabilities. See back of brochure for details.

## YOU'LL UNDERSTAND EVERY WORD OF YOUR CONVERSATION.

How it works:

Speak directly to the other person on the telephone.

The other person speaks directly to you.

The captioned telephone operator transcribes the other person's spoken words into text using voice-recognition technology.

You listen to the other person on the telephone while reading the captions of what they say on the display screen.





## TED - TELECOMMUNICATIONS EQUIPMENT DISTRIBUTION PROGRAM

Contact your local TED office to obtain equipment and learn about the services we have to offer by calling **866-246-5759** and asking for the office closest to you!

### TED OFFICES ARE LOCATED AT:

Communication Services for the Deaf (CSD) of Aberdeen  
Communication Services for the Deaf (CSD) of Rapid City  
Communication Services for the Deaf (CSD) of Sioux Falls  
Department of Human Services in Pierre: **800-265-9684 V/TTY**

Learn more about all of our services at:

**RELAYSD.COM**

**FOR SUPPORT USING  
YOUR CAPTEL PHONE,  
REACH CUSTOMER SERVICE AT:**

CapTel Customer Service: **888-269-7477**  
Relay South Dakota Customer Service: **877-866-8950**

Relay services are provided by the South Dakota Department of Human Services through a contract with Sprint Relay.

*CapTel is intended for use by people with hearing loss. CapTel is a registered trademark of Ultratec, Inc. Other marks are the property of their respective owners.*

